


JJ Keller & Associates


Online Fleet Management Solutions:



CSA Management Suite
FleetMentor







J. J. Keller's CSA Management Suite

dedicated to helping manage the CSA Initiative




J. J. Keller's
CSA Management
 SUITE™

Log out
 Personal Assistant  My Profile 

MENU
 Dashboard
 Roadside Inspections
 Accident Recordkeeping
 Corrective Actions
 Audits
 Drivers

Corrective Actions

Corrective Action	Status	Due Date
Implement speed and space training program for Andrew Mends	Past Due	8/29/10
Terminate driver	Completed	8/29/10
Roadside Inspection coaching with driver	Completed	9/7/10
Implement Log Audit process with third party log audit service	In-progress	9/30/10
Complete the accident report within 15 days of accident	In-progress	10/1/10

[More...](#)









Service Alerts

With your PIN, your BASIC scores are current as of the last available government update.

BASICs

DOT #: [+ Add](#)

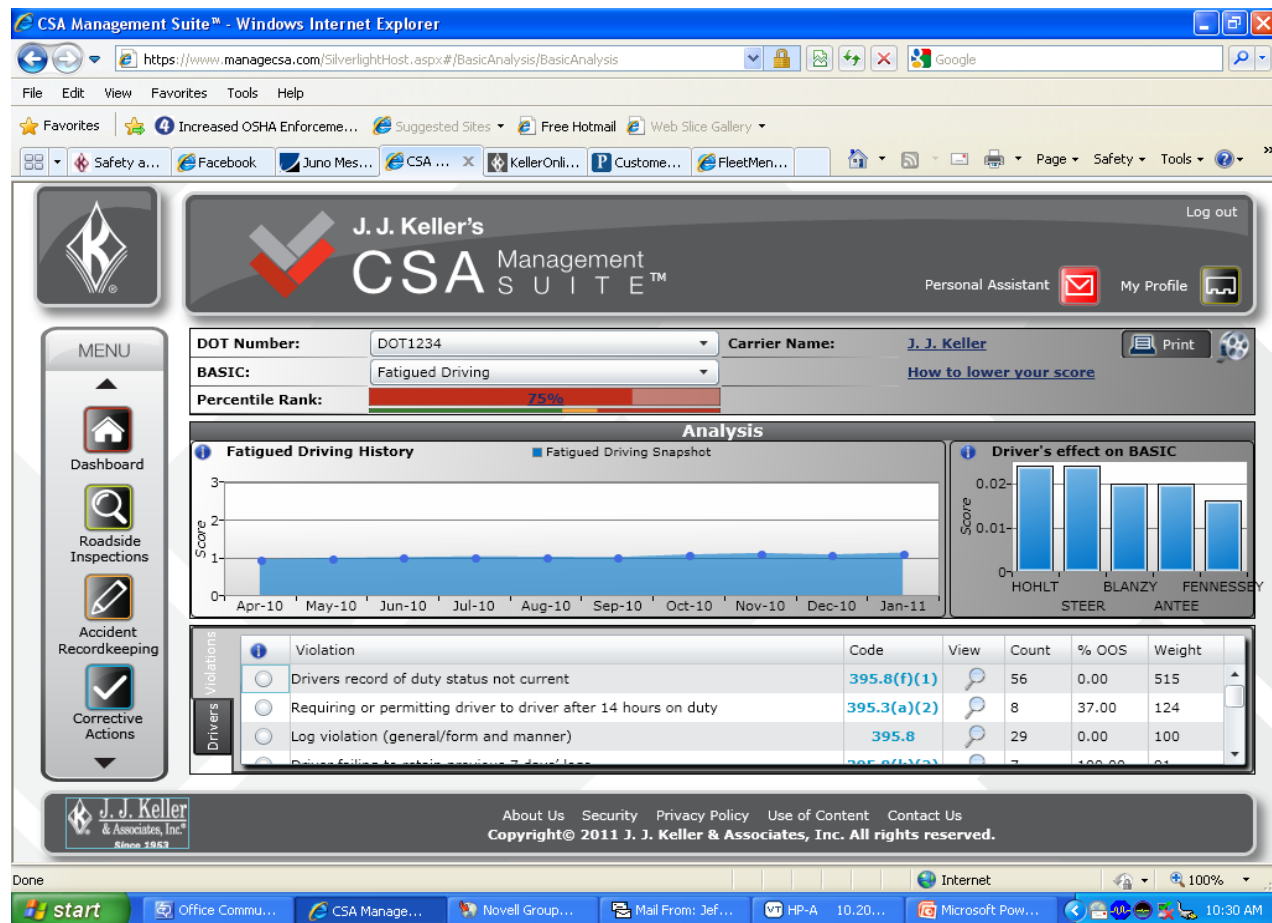
Carrier Name:
 Carrier Type: **Hazmat**

BASIC	Current Government Data	Plus Internal 
 Unsafe Driving	95.0	95.0
 Fatigued Driving	63.8	66.1
 Driver Fitness	15.5	39.7
 Controlled Substances and Alcohol	67.3	73.8
 Vehicle Maintenance	39.7	35.3
 Cargo-related	73.8	72.7
 Crash Indicator	51.5	63.8

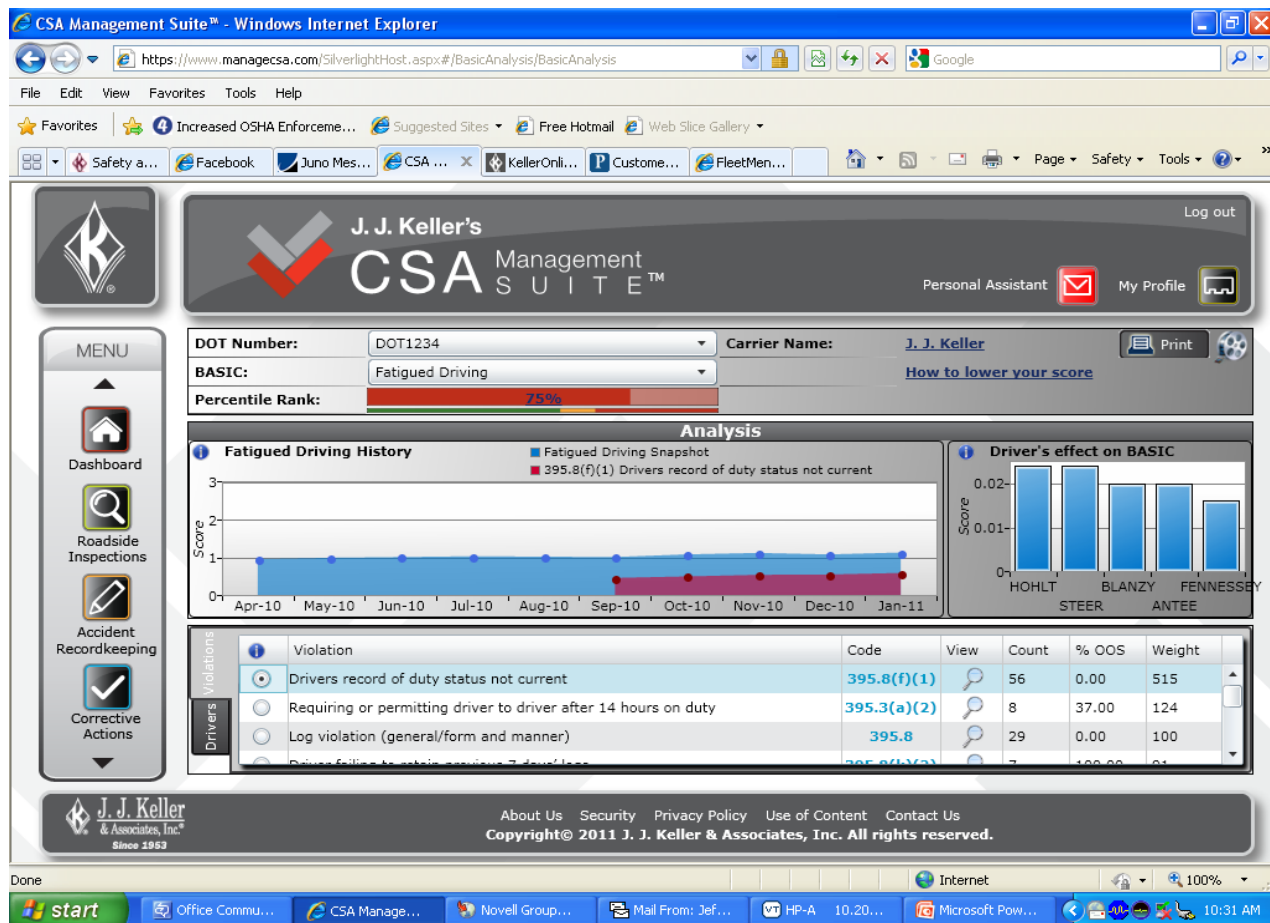


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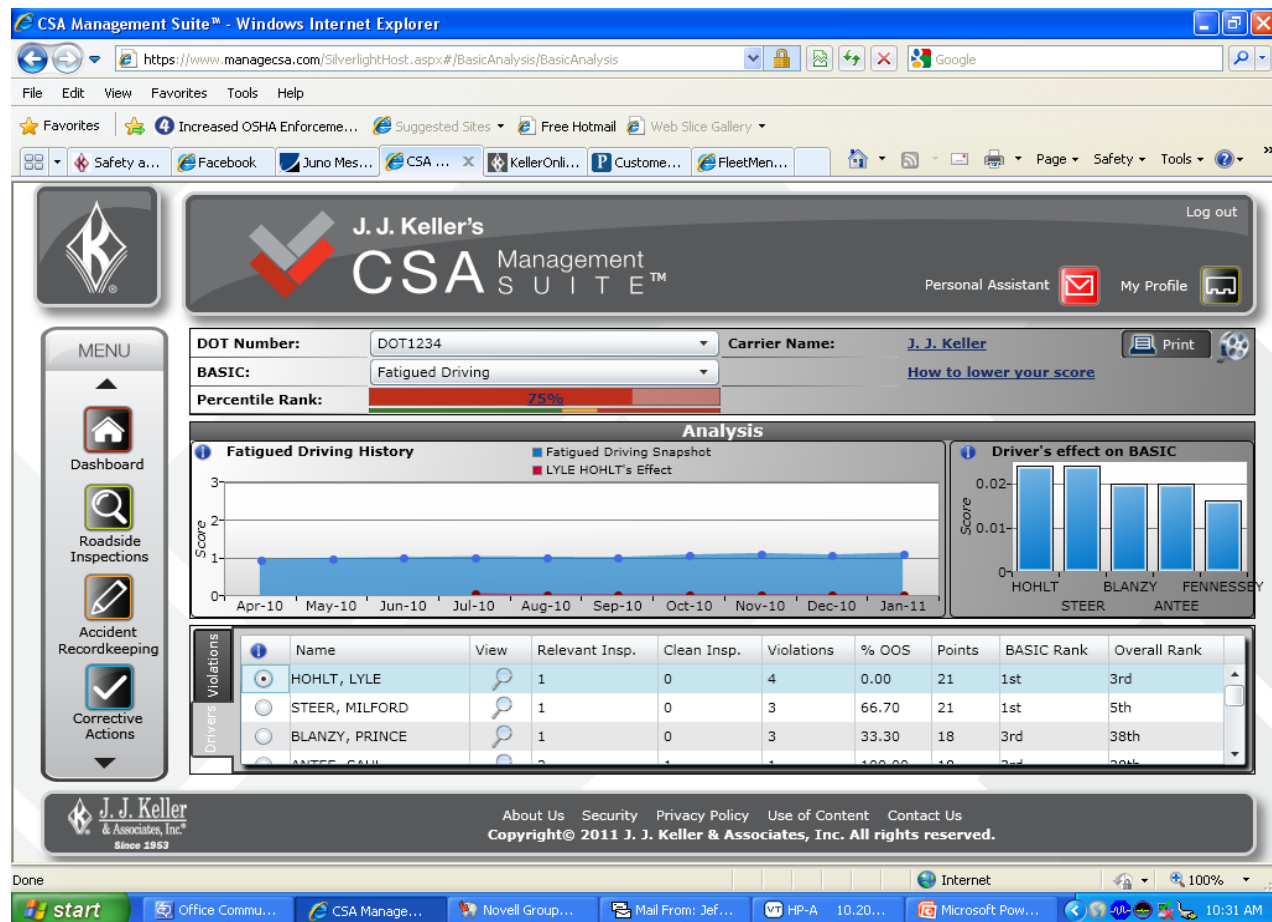
CSA Management Suite: Dashboard



CSA Management Suite: Dashboard by Basic



CSA Management Suite: Dashboard by Basic / Driver



CSA Management Suite: Reconcile Data

Log out
Personal Assistant
My Profile

Dashboard

Roadside Inspections

Accident Recordkeeping

Corrective Actions

Audits

Drivers

Vehicles and Equipment

Search for an inspection record: DOT1234

[+ Add New Inspection](#) Number of results: 699

☐ Show only unreconciled reports

Report #	Inspection Date	Status	Driver Name	Co-Driver Name	Type	Unit #	Plate #
ABC110	1/28/2009	Government-reported	BOS, BERTRAM		Traffic	R79C130320	INTRANSIT
ABC111	2/7/2009	Government-reported	SKOLFIELD, RENATO		Scale	X27D740343	1C114G
ABC112	2/27/2009	Government-reported	WAYCOTT, NATHANAEL		Scale	R99C130335	1C72M7
ABC113	12/30/2008	Government-reported	BUETTI, FRANKLYN				
Compare ABC115	5/8/2009	Reconciled	MARDINI, PEDRO				
ABC116	4/30/2010	Government-reported	GIONEST, NOAH				
ABC117	11/18/2008	Government-reported	CLANCE, REUBEN				
Compare ABC118	5/8/2009	Reconciled	RERUCHA, MARCELLUS				
Compare ABC119	7/14/2009	Reconciled	SORCE, CLIFFORD				
Compare ABC12	5/12/2009	Reconciled	KINNE, LOYD				
ABC120	3/16/2010	Government-reported	RUGGS, JOSH				
ABC121	11/11/2008	Government-reported	KATTICHER, CORY				
Compare ABC122	11/19/2008	Cannot reconcile	LIQUET, JAN				
ABC123	11/27/2008	Government-reported	WERNSMAN, NICHOLAS				
ABC124	6/1/2009	Government-reported	LAROIA, DANE				
Compare ABC125	9/20/2008	Challenged	SHADWELL, CARMEN				
ABC13	3/15/2010	Government-reported	HASAN, FABIAN				
ABC14	6/26/2009	Government-reported	HUFFORD, WILBUR				
Compare ABC146	8/6/2008	Challenged	KOCHAN, ARON				
ABC147	8/14/2008	Government-reported	RAYMER, ELVIN				
ABC148	8/16/2008	Government-reported	SIRMANS, DENNIS				

Government's record

Your record

Driver: EBRIGHT, SHAUN
053312312

Driver's License: EBRIGHT, SHAUN
053312312

Co-Driver:

Co-Driver's License:

Power Unit VIN: 2HSCUAPR49C130288

Power Unit Plate: 1C208G GA

Trailer VIN: 1UYVS25308M389923

Trailer Plate: LE0279D GA

Inspection Date: 8/29/2009

Inspection State: AZ

Inspection Level: 1 - Standard (Full)

*Inspection Location: SAN SIMON PORT OF ENTRY

*Inspection Type: Scale

*Duration (Minutes): 84

396.5

393.95(f)

395.8

393.95(a)

393.45(b)(2)

393.45(b)(2)

393.47(a)

395.8

393.45(b)(2)

Log violation (general/form and manner)

Code: 395.8

Out-of-Service: No

Assigned To: CoDriver

Accept All

Challenge

Revoke Challenge

View Notes

Since 1953

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CSA Management Suite: Supporting Analytics

CSA Management Suite™ - Windows Internet Explorer

https://www.managecsa.com/SilverlightHost.aspx#/BasicAnalysis/BasicAnalysis

File Edit View Favorites Tools Help

★ Favorites 4 Increased OSHA Enforceme... Suggested Sites Free Hotmail Web Slice Gallery

Safety a... Facebook Juno Mes... CSA ... X KellerOnli... P Custome... FleetMen...

Log out Personal Assistant My Profile

J. J. Keller's CSA Management Suite™

MENU

Dashboard

Roadside Inspections

Accident Recordkeeping

Corrective Actions

Percentile rank

Your percentile rank was determined using the calculations described in detail in the [Safety Measurement System \(SMS\) Methodology](#). Carrier type, peer group, and average number of power units are factors in your ranking.

If you feel any of these are incorrect, you should update your MCS-150 [here](#)

Safety Event Group: 5 (501+ Relevant Inspections)

Percentile Rank: 75% (10 points higher than the intervention threshold level of 65%)

Carrier Type: General

Total of time and severity weighted applicable violations 1004 1.12 Measure
Total time weight of relevant inspections (895.00)

For examples on how the BASIC measure and percentiles are calculated click [here](#)

865 carriers in your safety event group have a better Fatigued Driving measure
285 carriers in your safety event group have a worse Fatigued Driving measure

The most common violations are Drivers record of duty status not current and Requiring or permitting driver to driver after 14 hours on duty

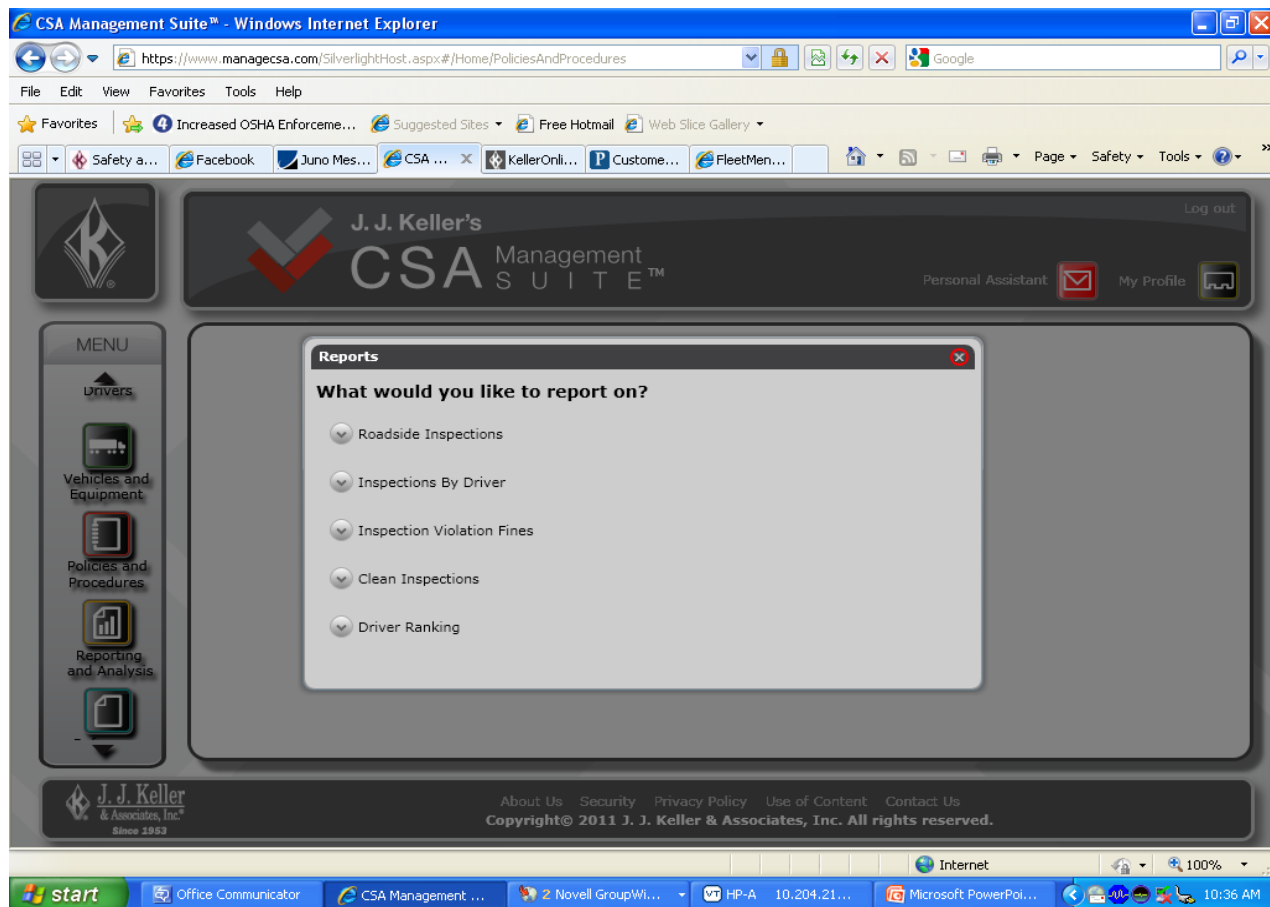
Violation	Count	Weight	Score
Requiring or permitting driver to driver after 14 hours on duty	8	37.00	124
Log violation (general/form and manner)	29	0.00	100

Done

Internet 100%

start Office Communicator CSA Management ... 2 Novell GroupWi... HP-A 10.204.21... Microsoft PowerPol... 10:32 AM

CSA Management Suite: Reporting Features



So, I have my CSA Scores...

Now what do I do?

CSA Management Suite: How to lower your score

CSA Management Suite™ - Windows Internet Explorer

https://www.managecsa.com/SilverlightHost.aspx#/Regulatory/ViewRegulatoryContent?anchorid=f

File Edit View Favorites Tools Help

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Safety a... Facebook Juno Mes... CSA ... KellerOnli... Custome... FleetMen...

Log out

Personal Assistant My Profile

Red

Introduction

Your BASIC Score for Fatigued Driving is between 65 and 100, which is in the "red" range of percentile scores. It requires your immediate attention.

Based on the Federal Motor Carrier Safety Administration (FMCSA) intervention thresholds, it appears that you have some weaknesses in your safety program, and the FMCSA will more than likely begin the intervention process with your organization. Interventions can vary in severity depending on your score.

It may be as simple as targeted roadside inspections. In this instance, every time your vehicle enters a weigh station, your vehicle and driver will never get a break on inspections – the recommendation is always "inspect."

You may find a [Warning Letter](#) in your carrier's mail box. It will alert you to the fact that the FMCSA is aware of problem areas in your safety program based on the BASIC score(s) and has opened a case file on your carrier. It also cautions the motor carrier that unless they improve, further investigation may be warranted, including Offsite or Onsite Investigations. In the case of investigations, the carrier will not necessarily receive a Warning Letter beforehand. The intervention

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Done Internet 100%

start Office Communicator CSA Management ... 2 Novell GroupWi... HP-A 10.204.21... Microsoft PowerPol... 10:33 AM

CSA Management Suite: Creating Effective Policies

The screenshot shows the CSA Management Suite web application running in a Windows Internet Explorer browser. The address bar displays the URL: <https://www.managecsa.com/SilverlightHost.aspx#/Home/PoliciesAndProcedures>. The browser's Favorites bar shows several links, including "Increased OSHA Enforcement...", "Suggested Sites", "Free Hotmail", and "Web Slice Gallery". The application's header features the J. J. Keller's CSA Management Suite logo, a "Log out" link, and links for "Personal Assistant" and "My Profile". A left-hand menu lists categories: Drivers, Vehicles and Equipment, Policies and Procedures, Reporting and Analysis, and a file icon. The main content area is titled "HOURS OF SERVICE - PROPERTY-CARRYING VEHICLES" and "HOURS OF SERVICE - PASSENGER VEHICLES", each with a "Category: Hours of Service" and links to "Driver Logs", "Hours of Service", and "Log Auditing". Below this is a section for "HAZARDOUS MATERIALS" with a "Category: Operational policies" and links to "Company Policy for Hazardous Materials", "Briefing for Hazmat Drivers", and "Hazmat Driver Endorsements". The footer includes the J. J. Keller & Associates, Inc. logo, "Since 1953", and a copyright notice: "Copyright© 2011 J. J. Keller & Associates, Inc. All rights reserved." The Windows taskbar at the bottom shows the start button, Office Communicator, CSA Management Suite, Novell GroupWise, HP-A, and Microsoft PowerPoint, with the system clock showing 10:36 AM.

CSA Management Suite™ - Windows Internet Explorer

<https://www.managecsa.com/SilverlightHost.aspx#/Home/PoliciesAndProcedures>

File Edit View Favorites Tools Help

★ Favorites 4 Increased OSHA Enforcement... Suggested Sites Free Hotmail Web Slice Gallery

Safety a... Facebook Juno Mes... CSA ... KellerOnli... Custome... FleetMen...

Log out

J. J. Keller's CSA Management Suite™

Personal Assistant My Profile

MENU

- Drivers
- Vehicles and Equipment
- Policies and Procedures
- Reporting and Analysis

HOURS OF SERVICE - PROPERTY-CARRYING VEHICLES

Category: Hours of Service

- [Driver Logs - Property-Carrying Vehicles](#)
- [Hours of Service - Property-Carrying Vehicles](#)
- [Log Auditing - Property-Carrying Vehicles](#)

HOURS OF SERVICE - PASSENGER VEHICLES

Category: Hours of Service

- [Driver Logs - Passenger-Carrying Vehicles](#)
- [Hours of Service - Passenger-Carrying Vehicles](#)
- [Log Auditing - Passenger-Carrying Vehicles](#)

HAZARDOUS MATERIALS

Category: Operational policies

- [Company Policy for Hazardous Materials](#)
- [Briefing for Hazmat Drivers](#)
- [Hazmat Driver Endorsements](#)

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Done Internet 100%



start Office Communicator CSA Management ... 2 Novell GroupWi... HP-A 10.204.21... Microsoft PowerPol... 10:36 AM







CSA Management Suite: Audits & Inspections



**J. J. Keller's**
CSA Management
S U I T E™

Log out

Personal Assistant  My Profile 


MENU
▲
 Dashboard
 Roadside Inspections
 Accident Recordkeeping
 Corrective Actions
 Audits
 Drivers
▼

Audit
Audit name: Southwest Terminal Comprehensive
Template: Six Factor
Location: Austin
Auditor: Joel Williams
☐ Mark as complete
Groups
Factor 1
Factor 2
Factor 3
Factor 4
Factor 5
Factor 6
Subgroups
No BASIC
Crash

☐ Yes ☐ No ☐ n/a [More info...](#)

Regulatory references:
§387.7


Are you operating a motor vehicle having in effect the required minimum levels of financial responsibility coverage?

Notes:
 Edit


☐ Yes ☐ No ☐ n/a [More info...](#)

Regulatory references:
§387.7

Is the required proof of financial responsibility maintained at your principal place of business?


Notes:
 Edit


☐ Yes ☐ No ☐ n/a [More info...](#)



**J. J. Keller**
& Associates, Inc.
Since 1953







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CSA Management Suite: Taking the steps to improve


























J. J. Keller's
CSA Management
 SUITE™


[Log out](#)
 Personal Assistant 
 My Profile 

MENU
 Dashboard
 Roadside Inspections
 Accident Recordkeeping
 Corrective Actions
 Audits
 Drivers

[+ Add New Corrective Action](#)
[Manage my alerts](#)

☒ Show completed

Due date	Area	Corrective action	Assigned to	Status	Completed date	
8/29/2010	Accident Record	Implement speed and space training program for Andrew Mends	PROVIN, BRUCE	Past due		 
8/29/2010	Accident Record	Terminate driver	Sandra Van Drop Em	Completed	9/1/2010	 
9/7/2010	Roadside Inspection	Roadside Inspection coaching with driver	Paradesi, Ravi	Completed	9/13/2010	 
9/7/2010	Roadside Inspection	Challenge Roadside Inspection Descrrency	Williams, Joel	Completed	9/7/2010	 
9/7/2010	Roadside Inspection	Challenge Roadside Inspection Descrrency	Smith, John	Past due		 
9/13/2010	Roadside Inspection	DVIR coaching with Driver	Paulick, Paul	Completed	9/15/2010	 
9/17/2010	Accident Record	Accident remediation training on cornering for Driver	Woodrow, Jason	Completed	9/17/2010	 
9/17/2010	General	Implement training program for speed and space management	Fry, Phillip	Past due		 
9/23/2010	Audit	Implement Log Audit process with third party log audit service	Normington, Dan	In progress		 
9/24/2010	Accident Record	Review onboard recorder data at and just before accident	Normington, Dan	In progress		 
10/1/2010	Accident Record	Complete the accident report within 15 days of the accident date	Manager	Completed	9/8/2010	 



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JJ Keller's FleetMentor

FleetMentor® - Home - Windows Internet Explorer

https://www.fleetmentor.com/Home/Home.aspx

File Edit View Favorites Tools Help

★ Favorites 4 Increased OSHA Enforceme... Suggested Sites Free Hotmail Web Slice Gallery

Safety a... Facebook Juno Mes... CSA Man... KellerOnli... Custome... Fleet... X

Page Safety Tools ? >>

J.J. Keller's FLEETMENTOR®

FleetMentor® Has All The Resources You Need Click for more info. **CSA** Compliance & Safety & Accountability

Admin | Search | Contact Us | Help | Logout

TOOLBOX TRAINING CENTER TOPIC INDEX REFERENCE SEARCH

Welcome Julie

Company Info

- Company Profile
- Employees & Drivers
- Vehicles & Equipment

Info Exchange

- Discussion Board 27 new posts
- Personal Assistant 0 new responses

Calendar

March 2011

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Personalize

- Alerts & Email
- My Profile

The Online Fleet Management Advisor

FleetMentor® is the online toolbox and advisor that helps you make critical decisions that impact your bottom line. Running a successful fleet requires effective management of your operations, personnel, and safety programs. FleetMentor is the only service designed to assist you with all three. [View ROI](#)

- Make more informed decisions
- Stay in compliance
- Reduce your expenses
- Improve driver retention
- Prepare for CSA 2010

Service Highlights

- SMS Updates and FleetMentor
- FREE WEBCAST - Facts & Myths of CSA - 03/23
- Over 15 New Online Training Courses Added
- FREE WEBCAST - Understanding the MCS-150 Motor Carrier Identification Report - 04/26

FLEETMENTOR DASHBOARD

▼ News Change Notices Fuel Prices Industry Events My Alerts Refer a Colleague

Important information on industry news and transport related compliance issues.

- Mar 09 - Interest in carrier measurement system is strong, FMCSA says [more...](#)
- Mar 09 - DOT teams up with publisher to fight distracted driving [more...](#)
- Mar 08 - MCSAC meeting to be held during Mid America Trucking Show [more...](#)

FleetMentor: Toolbox

The screenshot shows the FleetMentor Toolbox website in a Windows Internet Explorer browser window. The browser's address bar displays the URL <https://www.fleetmentor.com/ToolBox/Default.aspx>. The website's header features the "J.J. Keller's FLEETMENTOR" logo, a banner stating "FleetMentor® Has All The Resources You Need", and a navigation menu with links to "TOOLBOX", "TRAINING CENTER", "TOPIC INDEX", "REFERENCE", and "SEARCH". A sidebar on the left contains links for "Home", "Company Info", "Info Exchange", "Calendar", and "Personalize". The main content area is titled "TOOLBOX" and provides "Tools for decision-making, recordkeeping, and managing all aspects of your operation." It is organized into three columns: "Operations", "Personnel", and "Safety".

Operations

- Business & Planning
 - Company Profile
 - Policy & Procedure Handbooks
 - Cost of Operations
 - Rates Calculator
 - Customer Master
- Claims & Insurance
 - Accident Claim Tracking
 - Loss and Damage Claims
 - Insurance Policy Manager
- Vehicles & Equipment
 - Vehicles & Equipment
 - PM Service Schedule

Personnel

- Qualification & Training
 - Employees & Drivers
 - Training Recordkeeping
- Hiring & Retention
 - Salaries & Pay Packages
 - Leases and Agreements
 - Turnover Tracking
- Drug & Alcohol Testing
 - Random Test Selector
 - Post-Accident Decision Wizard
 - SAP List
- Performance Evaluations

Safety

- DOT/OSHA Recordkeeping
 - Accident Register
 - OSHA Form 300
 - Roadside Inspection Tracking
- Hazardous Materials Management
 - Hazardous Materials Table
 - Emergency Response Guidebook (ERG)
- Audits & Wizards
 - Motor Carrier Safety Audit
 - Permit Advisor
 - Cargo Securement Cards

FleetMentor: Training Center

The screenshot shows a Windows Internet Explorer browser window displaying the FleetMentor Training Center website. The address bar shows the URL <https://www.fleetmentor.com/Learningcenter/Learningcenter.aspx>. The website header features the J.J. Keller's FLEETMENTOR logo, a banner for CSA (Compliance, Safety & Accountability), and navigation tabs for TOOLBOX, TRAINING CENTER, TOPIC INDEX, REFERENCE, and SEARCH. The TRAINING CENTER tab is active, showing a section titled "TRAINING CENTER" with the subtitle "Tools and resources for conducting training and advancing your professional development." The main content area lists four categories: Online Training, Driver and Supervisor Classroom Training, Best Practices and Quick Studies, and Webcasts, each with a brief description. A sidebar on the left contains links for Company Info, Info Exchange, and Personalize. The footer includes copyright information for 2011 J.J. Keller & Associates, Inc. and various links like About Us, Security, Privacy, and Use of Content. The Windows taskbar at the bottom shows the Start button and several open applications, including Office Communicator, FleetMentor, Novell GroupWise, HP-A, and Microsoft PowerPoint.

FleetMentor® - Training Center - Windows Internet Explorer

<https://www.fleetmentor.com/Learningcenter/Learningcenter.aspx>

File Edit View Favorites Tools Help

★ Favorites | ★ 4 Increased OSHA Enforceme... | Suggested Sites | Free Hotmail | Web Slice Gallery

Safety a... | Facebook | Juno Mes... | CSA Man... | KellerOnli... | Custome... | Fleet... X

J.J. Keller's **FLEETMENTOR**®

FleetMentor® Has All The Resources You Need Click for more info. CSA Compliance & Safety & Accountability

Admin | Search | Contact Us | Help | Logout

Home

Company Info

- Company Profile
- Employees & Drivers
- Vehicles & Equipment

Info Exchange

- Calendar
- Personalize

TRAINING CENTER

Tools and resources for conducting training and advancing your professional development.

Online Training ♦

Get the power and reliability of J. J. Keller training materials combined with the convenience and cost-effectiveness of self-paced internet training. Use online training to supplement your classroom and field training.

Driver and Supervisor Classroom Training ♦ ♦

These complete instructor-led, training programs can be used "as is" or customized to meet your classroom training needs.

Best Practices and Quick Studies ♦ ♦

Learn new approaches to ensure your operations are industry best with these in-depth white papers and quick overviews.

Webcasts

Providing you with another venue for learning, webcasts provide insight on various topics presented by leading industry and regulatory experts.

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start | Office Communicator | FleetMentor® - Trai... | Novell GroupWise - ... | HP-A | 10.204.212... | Microsoft PowerPoin... | 10:20 AM

FleetMentor: Online Training

The screenshot shows a Windows Internet Explorer browser window displaying the FleetMentor Online Training website. The address bar shows the URL: <https://www.fleetmentor.com/OnlineTraining/CustomerOverView.aspx>. The website header features the J.J. Keller's FLEETMENTOR logo, a banner stating "FleetMentor® Has All The Resources You Need", and the CSA logo. The navigation menu includes links for Home, Training Center, Topic Index, Reference, and Search. The main content area is titled "ONLINE TRAINING" and describes the online training program. A sidebar on the left lists various training options. A "Training Points" box on the right shows 200 available points and a warning about expiration. At the bottom, there are tabs for different training categories like Driver/DOT, Hazardous Materials, Construction Safety, Workplace Safety, Human Resources, and My Online Courses.

FleetMentor® - Online Training - Windows Internet Explorer

Address bar: <https://www.fleetmentor.com/OnlineTraining/CustomerOverView.aspx>

Navigation: [Home](#) » [Training Center](#) » Online Training

ONLINE TRAINING

FleetMentor's Online training allows you to supplement the classroom and field training with interactive self-paced learning. Blended learning has shown to improve concept retention and ensures student interaction.

OVER 150 ONLINE TRAINING COURSES AVAILABLE!

[Online Training Guide](#)

FleetMentor provides over 150 courses to fulfill your employee training needs.

Each tab organizes available courses by training category. The "My Online Courses" tab provides quick access to your courses with enrollment records.

Training Points

Available Training Points:

200

[Order Training Points](#)

[View Order History](#)

WARNING! You have points which will expire in 49 days.

Categories: [Driver/DOT](#) | [Hazardous Materials](#) | [Construction Safety](#) | [Workplace Safety](#) | [Human Resources](#) | [My Online Courses](#)

Click a course title to enroll employees and view course information.

FleetMentor: Classroom Training

The screenshot shows a Windows Internet Explorer browser window displaying the FleetMentor website. The address bar shows the URL <https://www.fleetmentor.com/TrainingPrograms/Start.aspx>. The website header includes the J.J. Keller's FLEETMENTOR logo, a banner stating "FleetMentor® Has All The Resources You Need", and navigation links for Admin, Search, Contact Us, Help, and Logout. The main content area is titled "DRIVER AND SUPERVISOR TRAINING PROGRAMS" and includes a description of the training programs. A sidebar on the left lists training programs and options to view by category, all topics, or custom only. The bottom of the browser window shows the Windows taskbar with various open applications.

FleetMentor® - Training Programs - Windows Internet Explorer

Address bar: <https://www.fleetmentor.com/TrainingPrograms/Start.aspx>

Navigation: File Edit View Favorites Tools Help

Search:

Navigation: Admin | Search | Contact Us | Help | Logout

J.J. Keller's FLEETMENTOR®

DRIVER AND SUPERVISOR TRAINING PROGRAMS

Training programs can be used "as is" or customized to meet your fleet operations needs. Topics cover a wide variety of topics related to running a successful and compliant fleet. Find lessons for the United States and Canada, in English as well as Spanish.

Operations Personnel Safety

- [Cost/Revenue Calculation](#)
- [CSA Driver Training](#)
- [CSA Supervisor Training](#)
- [Employee security](#)
- [Facility security \(General\)](#)
- [Hazmat - H.M.R. - Overview](#)
- [Hazmat - Hazard Classification](#)
- [Hazmat - Incident Reporting](#)
- [Hazmat - Registration](#)
- [Hazmat - Shipping papers - General Information](#)
- [Hazmat - Shipping papers - How To Complete](#)

FleetMentor: Webcasts

FleetMentor® - WebCasts - Windows Internet Explorer

https://www.fleetmentor.com/WebCasts/UpcomingWebcast.aspx

File Edit View Favorites Tools Help

★ Favorites | ★ 4 Increased OSHA Enforceme... | Suggested Sites | Free Hotmail | Web Slice Gallery

Safety a... | Facebook | Juno Mes... | CSA Man... | KellerOnli... | Custome... | Fleet... X

Home > Training Center > Webcasts

J.J. Keller's FLEETMENTOR®

FleetMentor® Has All The Resources You Need Click for more info.

CSA Compliance & Safety & Accountability

Admin | Search | Contact Us | Help | Logout

TOOLBOX TRAINING CENTER TOPIC INDEX REFERENCE SEARCH

Home > Training Center > Webcasts

UPCOMING WEBCASTS

The webcasts presented here by the industry and subject matter experts at J. J. Keller & Associates, Inc. will provide insight and guidance for running a successful and compliant fleet. Most webcasts are approximately 1 hour in length.

> [Submit Topic Suggestion](#)

Registration for all webcasts opens 90 days prior to the date of the webcast. > [Printable Schedule](#)

Facts & Myths of CSA

Wednesday, March 23, 2011 1:00 PM Central Time

11:00 AM Pacific Time - 12:00 PM Mountain Time - 2:00 PM Eastern Time - 3:00 PM Atlantic Time > [Register](#) > [Invite a Colleague](#)

There's been a lot said about the new Compliance, Safety, Accountability (CSA) enforcement model launched this past December by the Federal Motor Carrier Safety Administration (FMCSA). Some of it is fact, and some of it is fiction.

This webcast will:

- Highlight some of the more common questions we receive,
- Dispel some CSA myths, and
- Offer clarity on the enforcement model, in general terms.

Do you have questions on this topic? If so, [please let us know](#). We will try to incorporate the answer into the material presented during the webcast. You will also be able to ask questions during the webcast.

Done

start | Office Commun... | FleetMentor® ... | Novell GroupW... | Mail From: Jeff... | HP-A 10.204... | Microsoft Powe... | 10:24 AM

FleetMentor: Topic Index

The screenshot shows a Windows Internet Explorer browser window displaying the FleetMentor Topic Index. The browser's address bar shows the URL <https://www.fleetmentor.com/Topics/TopicIndex.aspx>. The page features a navigation bar with tabs for TOOLBOX, TRAINING CENTER, TOPIC INDEX (selected), REFERENCE, and SEARCH. A sidebar on the left contains links for Home, Company Info (Company Profile, Employees & Drivers, Vehicles & Equipment), Info Exchange, Calendar, and Personalize. The main content area is titled "TOPIC INDEX" and includes a description: "Use FleetMentor's rich topic index to research issues alphabetically, by category, or by state or province." Below this, there are three main sections: "Topic Index" (Over 500 topics linked to regulations, ez Explanations®, FAQs, and interactive tools), "Topics by State/Province" (Find requirement summaries for over 75 state and provincial topics), and "State/Provincial Cross-Reference" (Use this quick cross-reference tool to find and compare state and provincial motor carrier requirements for nearly 20 topics). A link "Ask the Personal Assistant" is provided for users who still can't find the information they are looking for. The footer of the page includes copyright information: "Copyright © 2011 J. J. Keller & Associates, Inc. All rights reserved." and a set of links: About Us, Security, Privacy, Use of Content, and Contact Us.

FleetMentor® - Topic Index - Windows Internet Explorer

<https://www.fleetmentor.com/Topics/TopicIndex.aspx>

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J. J. Keller's FLEETMENTOR®

FleetMentor® Has All The Resources You Need Click for more info.

CSA Compliance & Safety & Accountability

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TOOLBOX TRAINING CENTER TOPIC INDEX REFERENCE SEARCH

Home

Company Info

- Company Profile
- Employees & Drivers
- Vehicles & Equipment

Info Exchange

Calendar

Personalize

TOPIC INDEX

Use FleetMentor's rich topic index to research issues alphabetically, by category, or by state or province.

Topic Index

Over 500 topics linked to the regulations, ez Explanations®, FAQs, and interactive tools for managing your fleet operations.

Topics by State/Province

Find requirement summaries for over 75 state and provincial topics covering permitting, operating authority, oversize/overweight loads, and jurisdictional safety requirements on the road.

State/Provincial Cross-Reference

Use this quick cross-reference tool to find and compare state and provincial motor carrier requirements for nearly 20 topics.

- Still can't find the information you are looking for? [Ask the Personal Assistant](#)

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FleetMentor: Reference Material

FleetMentor® - Reference - Windows Internet Explorer

https://www.fleetmentor.com/Reference/Reference.aspx

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CSA Compliance • Safety • Accountability

TOOLBOX **TRAINING CENTER** **TOPIC INDEX** **REFERENCE** **SEARCH** Admin | Search | Contact Us | Help | Logout

REFERENCE

A reference library of information and tools to help you manage your operations more effectively.

Regulations and Documents - United States

U.S. federal regulations covering motor carrier operations, EPA waste disposal, IRS business requirements, and applicable OSHA information with regard to facility operations.

Regulations and Documents - Canada

Canadian federal and provincial regulations covering motor carrier operations and the transport of dangerous goods.

Additional Resources

- Forms Library - Library of sample forms, letters, checklists, and worksheets.
- FAQs - A library of answers to the most frequently asked questions our experts receive.
- Glossary - Glossary of terms organized alphabetically.
- Search - Search the FleetMentor service by area, keyword, or regulatory reference.

Still can't find the information you are looking for? [Ask the Personal Assistant](#)

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Questions?

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Thank You!